Amanda Briggs, MS

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Professional Experience

IU Richard M. Fairbanks School of Public Health at IUPUI and IU Fort Wayne

Director of Marketing, Communication and Recruitment

August 2021 – present

- Lead marketing, communication and recruitment efforts for school across two campuses.
- Manage cross-functional team of marketers, designers, recruiters and admission counselors.
- Manage brand across school with a focus on all marketing, communication and recruitment channels.
- Lead all media relations efforts that communicate school achievements and establish the Fairbanks School of Public Health as a leader in public health in Indiana and the nation.
- Developed and led communication efforts during COVID-19 pandemic including a statewide prevalence study;
 contact tracing across Marion County; speechwriting for city and state press conferences; creating, launching and measuring marketing and communication plans; coordinated over 700 media appearances during pandemic.
- Led strategic marketing and communication efforts during the pandemic that led to growth on a campus with declining enrollment.

Director of Marketing and Communication

December 2016 - August 2021

- Manage marketing, communication, branding, design, social media, videography and photography across school.
- Developed strategic marketing recruitment plan based on metrics resulting in year over year growth in both headcount and credit hours.
- Developed and launched marketing strategies in support of new degree programs to meet and exceed projected enrollment goals.
- Develop and produce digital marketing efforts
- Lead all communication efforts for the school and special projects.
- Led redesign of website.
- Motivate and mentor direct report.

Digital Marketing Specialist

December 2015 - December 2016

Archdiocese of Baltimore

Director of Creative Services

July 2015 - December 2016

- Managed branding across all platforms for an organization with a \$38 million operating budget.
- Directed art and design for print, web, social media, events, email marketing, direct mail marketing and mobile, as well as video and radio editing, for more than 150 parishes, 70 schools and 20 departments.
- Collaborated on campaigns for a \$53 million endowment foundation, \$9 million annual appeal, \$148 million five-year campaign and a one-day \$100,000 scholarship fundraiser.
- Grew social media following from 800 to 5,000 on Twitter and 2,000 to 4,500 on Facebook.
- Provided reporting and analysis of website analytics, social media, email campaigns and digital campaigns that led to immediate changes in strategy and restructuring of existing website.
- Managed interns and administered performance reviews.

Marketing Specialist, Archdiocese of Baltimore

January 2012 - July 2014

Greenleaf Media

Web Designer

December 2010 - December 2011

- Primary web designer for a multimedia firm.
- Performed cross-browser testing and search engine optimization.
- Social media marketing.
- Print and logo design, and studio photography.

Kensington Community Church

Graphic Designer

July 2009 - November 2010

- Conceptualized branding for weekly print publications, stage graphics, web design, signs, posters and other media for a Metro Detroit church with more than 10,000 regular attendees and a \$15 million operating budget.
- Coordinated projects with vendors, writers and photographers.

Aruliden

Designer (Contract)

November 2008 - January 2009

Louisiana Department of Environmental Quality

Graphic Designer

March 2007 - August 2008

Bayou Federal Credit Union

Graphic Designer

March 2006 - March 2007

Honors & Awards

- Next Generation 2.0 | 2024-2025
- FSPH Staff Award, May 2024
- Advancing Indy Women | 2021-2022
- Leadership United | 2021
- FSPH Staff Award, 2021, Quarter 4
- AcademyHealth HSR Impact Award, Indiana Prevalence Study, team member, 2021
- GDUSA, Package Design Awards, 2008

Professional Memberships

- American Marketing Association, Indianapolis Chapter | VP Collegiate Relations | 2023 Present
- National Association of County and City Health Officials | Member | 2022 Present
- Indiana Association for College Admission Counseling | Member | 2021 Present
- American Marketing Association, Indianapolis Chapter | Secretary | 2021 2023
- American Marketing Association | Member | 2017 Present
- Public Relations Society of America | Member | 2017 2018

Education

- Master of Science in Human-Computer Interaction, Indiana University
- Bachelor of Fine Arts in Graphic Design, Louisiana State University

Courses Taught

PBHL-S 625 Applied Public Health Campaigns and Social Marketing Strategies
 Spring 2021 – Present

Community Engagement

- Vice Chair | Starfish Initiative | 2024 Present
- Board Member | Starfish Initiative | 2021 Present
- Mentor | DEAP (Diversity Enrichment and Achievement Program) | 2018 2019
- United Way | School Ambassador | 2017 2021

Committee Assignments

- FSPH Engagement Committee | Member | 2023 present
- FSPH DEI Committee | Member | 2022 present
- FSPH 10th Anniversary Planning Committee | Chair | 2022
- Yield Champion | School Representative | 2022
- Master's Program Committee | Department Representative | 2022
- Our Commitment to You Committee | School Representative | 2020 2022
- Staff Resource Forum Planning Committee | Chair | 2019 2020
- Dean Paul Halverson Administrative Review Committee | Staff Representative | 2019 2020
- Zombie Scavenger Hunt Planning Committee | Department Representative | 2019
- IUPUI 50th Anniversary Committee | School Representative | 2018 2019
- IU 200th Anniversary Committee | School Representative | 2018 2020
- Undergraduate Recruitment Committee | Department Representative | 2017 2020

Administrative Service

- Associate Vice President of Marketing and Communication Search Committee | Member | 2023
- Undergraduate Recruiter Search Committee | Chair | 2022
- Strategic Planning Retreat | Member | 2022
- Executive Associate Dean Search Committee | Member | 2021-2022
- Director of Development Search Committee | Chair | 2021
- Junior Media Designer Search Committee | Chair | 2021
- Assistant Director of Marketing and Communication Search Committee | Chair | 2021
- IUFW Student Success and Outreach Coordinator Search Committee | Member | 2021
- Graduate Recruiter Search Committee | Chair | 2021
- ECHO Marketing and Communication Specialist Search Committee | Member | 2021
- FSPH Admissions Counselor Search Committee | Member | 2021
- Staff Resource Forum | Secretary | 2020 2022
- Fort Wayne Committee | Member | 2019 Present
- Staff Council | School Representative | 2016 2018
- Undergraduate Recruitment Retreat | Member | 2018
- Strategic Planning Retreat | Member | 2018
- "Using Crowd-Sourced Data to Name a College Degree" | Administrator and Analyst | 2017

Publications, Presentations & Talks

- 1. Briggs, A. (June 2024) "Health Literacy." Indiana Immunization Coalition, Carmel, Indiana
- 2. Briggs, A. (June 2024) "Health Literacy." Indiana Immunization Coalition, Indianapolis, Indiana
- 3. Briggs, A. (March 2024) "Developing and Implementing Marketing and Recruitment Key Performance Indicators." ASPPH Annual Meeting, Washington, DC
- 4. Briggs, A. (March 2024) "Health Literacy." Indiana Immunization Coalition, French Lick, Indiana
- Briggs, A., Dearth, S. (March 2023) "Launching a Public Health Media Fellowship." ASPPH Annual Meeting, Washington, DC
- 6. Briggs, A. (March 2023) IN CARES ECHO Communication Didactic Presentation, Indianapolis, IN
- Briggs, A. (November 2022) AcademyHealth Inter-Chapter Academia and the Media Panel Discussion, Indianapolis, IN
- 8. Briggs, A. (May 2022) Starfish Initiative Senior Send-off, Indianapolis, IN
- 9. Briggs, A., Robertson, A. (October 2021) "Increasing Graduate Recruitment in a Virtual Landscape." Assessment Institute, Indianapolis, IN
- 10. Briggs, A., Robertson, A. (October 2021) "Strategies for Digitally Launching a Presence on a Second Campus." Assessment Institute, Indianapolis, IN
- 11. Briggs A, Cafaro F. End-User Needs of Fragmented Databases in Higher Education Data Analysis and Decision Making. *Informatics*. 2021; 8(3):42. https://doi.org/10.3390/informatics8030042

- 12. Briggs, A., Robertson, A. (October 2020) "Cultivating the First-Generation Student Population at the Fairbanks School of Public Health." Assessment Institute, Indianapolis, IN
- 13. Briggs, A. (2019) "End-User Needs of Fragmented Databases in Higher Education Data Analysis and Decision Making." [Thesis]
- 14. Briggs, A., Robertson, A.. (2019) "Cultivating the First-Generation Student Population at the Fairbanks School of Public Health." IUPUI Welcoming Campus Conference. Indianapolis, IN

Other Publications

- 1. Halverson, P., Yeager, V., Blackmon, A., Briggs, A., Gutta, J., Kooreman, H., Menachemi, N., Needleman, N., Vest, J. (2020) <u>Indiana Public Health System Review</u>. Indiana University Fairbanks School of Public Health.
- 2. Menachemi, N., Halverson, P., Balio, C., Blackburn, J., Blackmon, A., Briggs, A., Ferdinand, A., Johnson, S., Mazurenko, O., Needleman, N., Sanner, L., Vest, J., Yeager, V. (2020) <u>Addressing Factors that Affect Health Care Costs: Recommendations for Indiana Stakeholders</u>. Center for Health Policy, Indiana University Fairbanks School of Public Health.
- 3. Briggs, A., Robertson, A. (January 2019) <u>Advancing Indiana's Health</u>, Fairbanks School of Public Health Magazine.